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Downloading and Uploading Custom Themes

What We'll Cover

- Downloading a theme
- Customizing the Downloaded Files
- Custom theme upload requirements
- Uploading a custom theme
- Renaming a custom theme
- Deleting a custom theme

These instructions are for downloading and uploading custom themes for stores that have one of our Stencil themes (</articles/Public/Opting-in-to-Stencil>). For help customizing legacy Blueprint themes, see [Accessing and Customizing Template Files \(Blueprint\)](/articles/Public/Accessing-and-Customizing-Template-Files?q=uploading+modified+theme+files+&l=en_US&fs=Search&pn=1) (/articles/Public/Accessing-and-Customizing-Template-Files?q=uploading+modified+theme+files+&l=en_US&fs=Search&pn=1).

The BigCommerce Marketplace allows you to download the source files to customize themes available in the **My Themes** section.



Before you download! Customizing Stencil themes requires in-depth knowledge of web development and use of the Stencil CLI framework.

(<https://stencil.bigcommerce.com/docs/what-is-stencil>) Per our Design Policy (/articles/Public/BigCommerce-Design-Policy?q=uploading+modified+theme+files+&l=en_US&fs=Search&pn=1), our technical support team is unable to provide assistance with custom themes. See our

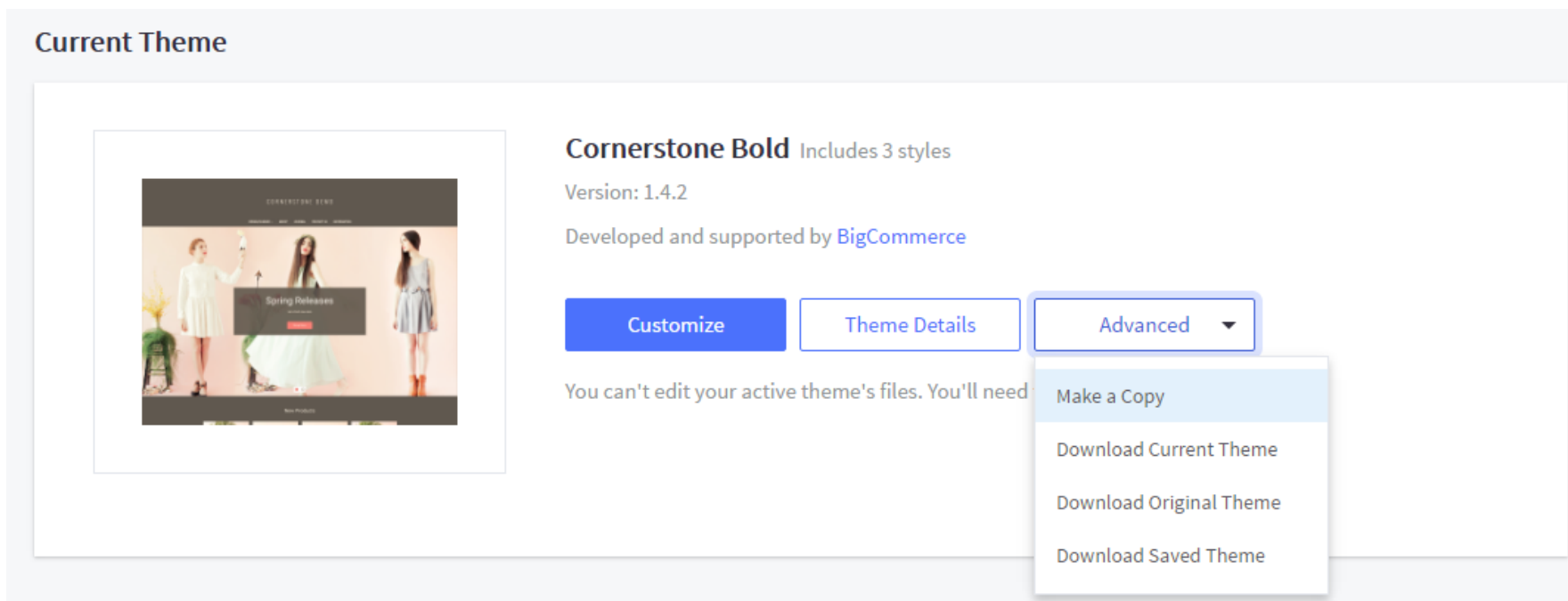
developer articles (<https://stencil.bigcommerce.com/v1.0/docs/uploading-a-custom-theme>) for support resources.

Downloading your Stencil theme allows you to have a version of your theme downloaded onto your computer. This is required if you want to develop a custom theme using the Stencil CLI framework. (<https://stencil.bigcommerce.com/docs/what-is-stencil>) Making changes to your theme in CLI gives you full access to the JavaScript files that are not available in Edit Stencil Theme Files (/articles/Public/Editing-Stencil-Theme-Files?q=uploading+modified+theme+files+&l=en_US&fs=Search&pn=1). It also acts as a backup of your current theme set up.

Downloading a Theme

After you purchase a Stencil theme (or acquire a free theme), it's available in **Storefront Design > My Themes** (<http://login.bigcommerce.com/deep-links/storefront-manager/my-themes>). From there, you can download the theme and customize it:

1. Under **My Themes**, click on the **Advanced** drop-down of the current theme or the **Action Icon** on an inactive theme.



2. Click on Theme Options to display the Download Options.

Download current theme* — downloads any edits you have made in Theme Editor and currently have live on your store

Download Saved Theme — downloads the most recent edits you have made in Theme Editor but is not live on your store

Download Original Theme — downloads the default theme without any edits made in Theme Editor

** This option will only appear in the dropdown menu if you are downloading a theme that is currently live on your storefront.*

3. Save the .zip file to your computer. **You need Stencil CLI framework** (<https://stencil.bigcommerce.com/docs/what-is-stencil>) to unzip the file.

Customizing the Downloaded Files

Making customizations to Stencil themes requires the use of the Stencil CLI framework (<https://stencil.bigcommerce.com/docs/what-is-stencil>). This requires in-depth knowledge of web development. For installation details, please see the Stencil CLI developer documentation (<https://stencil.bigcommerce.com/docs/installing-and-launching-stencil-1>). For specifics on unzipping downloaded themes and working with them, see the Download a Theme section (https://stencil.bigcommerce.com/v1.0/docs/downloading-and-customizing-marketplace-themes#download_theme).



Important! While you are free to customize and change the code for your own store, the original creators of the theme retain the rights to the theme. You must not upload the customized theme to another theme marketplace or sell it privately.

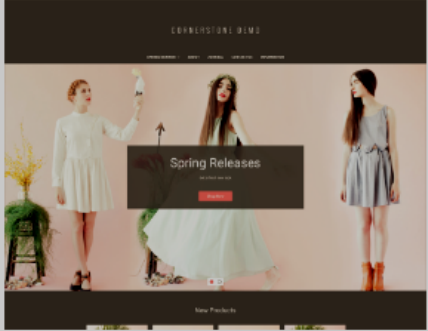
Custom Theme Upload Requirements

- A maximum of 20 custom themes may be uploaded to the **My Themes** section. This includes any themes created via **Make a Copy**.
- Custom themes can be deleted to make room for more uploads if you reach your max.
- Custom themes must be archived and uploaded in ZIP file format using Stencil CLI framework (<https://stencil.bigcommerce.com/docs/what-is-stencil>).
- Custom theme ZIP files must be equal to or less than 50MB in file size.
- For a complete list of upload requirements, error codes and warnings, check our developer support article on Uploading a Custom Theme (<https://stencil.bigcommerce.com/v1.0/docs/uploading-a-custom-theme>).

Uploading a Custom Theme

1. Go to **Storefront Design** › **My Themes** (<http://login.bigcommerce.com/deep-links/storefront-manager/my-themes>).
2. Click the **Upload Theme** button by the **My Themes** heading below the **Current Theme**.

Current Theme



Cornerstone Bold

Includes 3 styles

Version: 1.3.3

Developed and supported by [BigCommerce](#)

Customize This Theme: ⓘ

Select style variation, change fonts, and colors.

[Learn More](#)

[Customize](#)

My Themes

[Upload Theme](#)

3. Drag the ZIP file into the Upload Theme pop-up window, or you can **Select theme from your computer**.

Upload Theme



You can upload your custom theme as a zip file below. [Learn more about custom theme requirements.](#)

BigCommerce does not provide any technical assistance for uploaded themes. We cannot add new features to your custom theme, nor help with any custom features you have added.

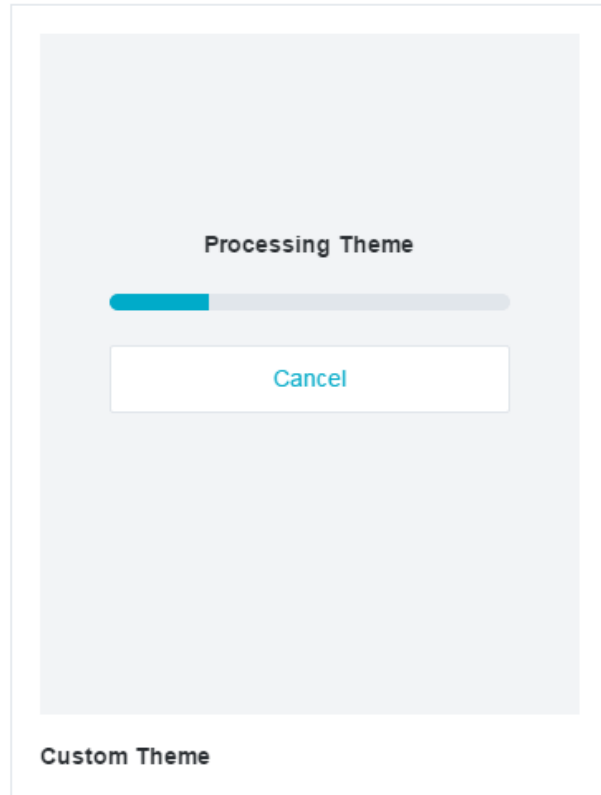


Drag your theme here

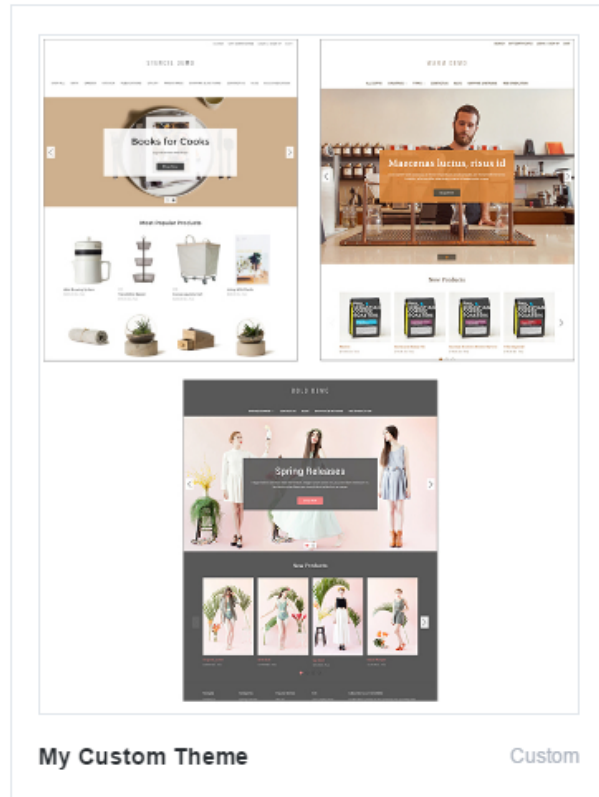
or

Select theme from your computer

4. Once the ZIP file has uploaded, a theme card will appear under My Themes showing theme processing progress. Click **Cancel** if you want to halt processing and start over.

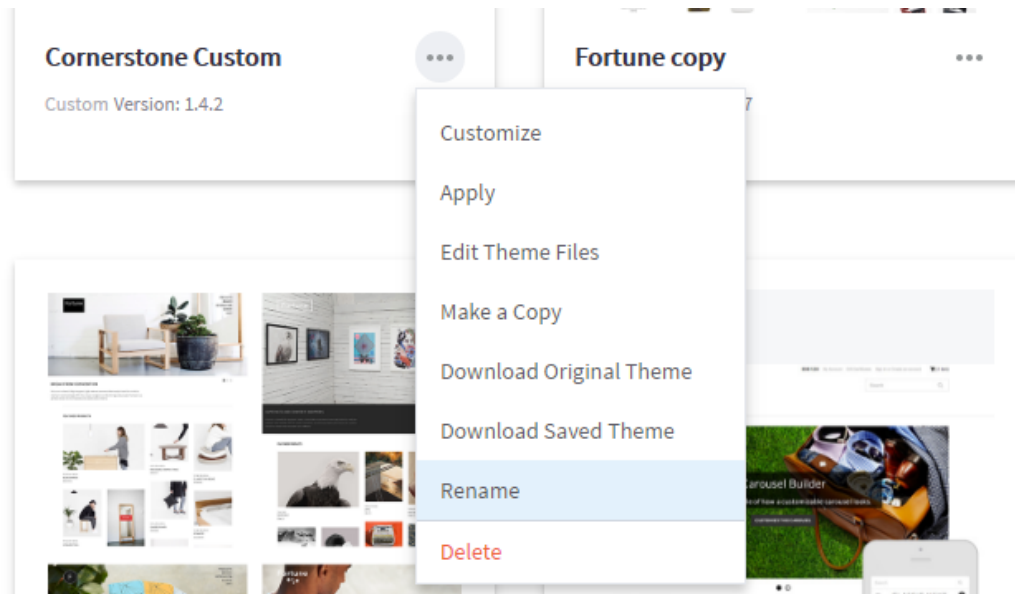


5. After processing, a new custom theme card will appear under **My Themes**. If your theme was unable to be successfully processed, you will be presented with a screen detailing any errors encountered. Ensure your theme meets all the custom theme upload requirements.



Renaming a Custom Theme

1. Go to **Storefront Design** › **My Themes** (<http://login.bigcommerce.com/deep-links/storefront-manager/my-themes>).
2. Under the **My Themes** heading, click the theme you want to rename. Only non-active themes (themes not currently applied to your store) that you have uploaded or copied can be renamed.
3. Click the **Action Icon** to see the drop-down, then click **Rename**.



4. In the **Rename your theme** pop-up window, enter the new name for your theme, then click **Rename Theme**.

5. You will be returned to the **Store Design** main screen with a message that the theme was successfully renamed.

Deleting a Custom Theme

1. Go to **Storefront Design** > **My Themes** (<http://login.bigcommerce.com/deep-links/storefront-manager/my-themes>).
2. Under the **My Themes** heading, click the theme you want to delete. Only non-active themes (themes not currently applied to your store) can be deleted.
3. Click the **Action Icon** drop-down, then click **Delete**.